

Refund Policy

Last updated: December 18, 2025

Metamorfosec ("we", "our", "us") has created this Refund Policy ("Policy") for any person that purchased our products ("you", "your") via our Store (shop.integer400.com). We use a third party service called Printful (printful.com) to make all items on our Store, including handle returns. Anything that not explicitly stated in this Policy is subject to interpretation at our sole and discretion.

I. Return and Refund

If Printful accept return and refund, so do we. Otherwise, we don't. Any claims for returns and refund must be submitted within 30 days after the product has been received. You can contact us to submit a claim. Keep in mind that we are not responsible for any costs which may occur, e.g. re-shipping cost. You are responsible for all of these costs. If the error is from Printful, then Printful will cover the costs.

To be eligible for a return, your item must be in the same condition that you received it, unworn or unused, with tags, and in its original packaging. You'll also need the receipt or proof of purchase.

To know more regarding return and refund processes, please visit <https://www.printful.com/policies/returns>.

II. Our Rights

We reserve the right to refuse return and refund requests if your purchase was made more than 30 days or if we reasonably believe or suspect that you are trying to unfairly exploit this Policy.

III. Changes

We reserve the right to amend this Policy at any time. To ensure this Policy remains effective and feasible, we shall from time to time review and make changes without prior notice. We suggest to check this Policy periodically. Your continued use of our website after amendment will constitute your acceptance of the current Policy.

IV. Questions and Comments

If you have any questions and comments about our Policy or practices, please write an email to support@integer400.com.